

Further information

To receive further information on any of these services please contact:

Supported Housing
01623 860455

Or visit our website at
www.nshomes.co.uk

Email
housing@nshomes.co.uk

NEWARK AND SHERWOOD HOMES

Kelham Hall, Newark on Trent, Notts NG23 5QX
Email: housing@nshomes.co.uk

**GENERAL ENQUIRIES
LOCAL CALL RATE:
0845 258 5550**

**EMERGENCIES
OUT OF HOURS FREEPHONE:
0800 561 0010**

**FAX:
01636 655514**

HAWTONVILLE OFFICE
77c Eton Avenue,
Newark on Trent, NG24 4JH
Tel: (01636) 655503
Fax: (01636) 655504

**REPAIRS FREEPHONE:
0800 561 0010**

**MINICOM:
01636 655960**

OLLERTON OFFICE
Sycamore Road,
Ollerton NG22 9PS
Tel: (01623) 860740
Fax: (01623) 860729

www.nshomes.co.uk



Help with living in your Home

If you would like this document in another language or format, or if you require the services of an interpreter, please contact us.



Prosimy skontaktować się z nami, jeśli chciał(a)by Pan(i) uzyskać ten dokument w innym języku lub formacie albo też potrzebuje Pan(i) skorzystać z usług tłumacza ustnego.

(Polish)

本文件可以翻译为另一语文版本，或制作成另一格式，如有此需要，或需要传译员的协助，请与我们联系。

(Mandarin)

Se gostaria de ter este documento noutra idioma ou formato, ou se necessita de um intérprete, contacte-nos.

(Portuguese)



Signing

The Big Word
Translation Services

Audio Tape



"to deliver excellent Housing Services"

Help with living in your Home

Our Vision...

...to deliver excellent Housing Services



Help with living in your home

The Supported Housing team at Newark and Sherwood Homes are committed to enabling tenants to stay in their own homes as long as possible.

The services offered by the team include:

Community Centre Surgeries

Surgeries are held regularly and offer an opportunity for personal contact with officers to discuss any issues that may be worrying you, get help with filling in forms or offer suggestions for the continuous improvement of the Supported Housing Service.

Support Planning

A plan compiled jointly with you to assess your needs and any risks involved with living in your home. With your agreement we will make referrals to other agencies for help or advice such as Pension Services and Meals on Wheels. The plan will be reviewed annually or following a change in circumstances.

Hospital discharge visits

With your agreement we will visit you following any discharge from a stay in hospital to review your support plan and assess any changes in needs or risks plus making any necessary referrals.

Lifeline

An extension to the cover provided by the emergency alarm service available to all tenants of supported housing, that can include extras such as fall detectors, smoke detectors etc.

Datalink

A service that gives you a small plastic pot, to put inside your fridge. This pot will hold all your personal information that may be needed in an emergency. A green cross is placed on your fridge door and on the inside of your front door, and this is recognised by all the emergency services.

It can speed up the contact with your family/friends and give doctors immediate information on any medication you may be taking.