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# Cyclical maintenance



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(Polish)

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(Mandarin)

Se gostaria de ter este documento noutra idioma ou formato, ou se necessita de um intérprete, contacte-nos.

(Portuguese)



Signing

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Audio Tape

External painting work is highly dependent on the weather, so flexibility is essential to enable work to be completed.

If you have any queries about cyclical maintenance, please contact the Customer Access Team on 0845 258 5550.

"to deliver excellent Housing Services"

# Cyclical maintenance

To keep all our properties in a sound and weather tight condition we carry out a routine maintenance programme. This work is known as cyclical maintenance.

## What repair work does this include?

- Repair/renewal to windows, doors, fascias, soffits, porches, gutters and downpipes
- Cleaning out and refixing of gutters and downpipes

## What painting work is included?

- Windows
- Doors – front, rear and outhouse
- Fascias and soffits
- Gates
- Walls and render where previously painted
- Porches
- Internal communal areas to blocks of flats

## What do I need to do?

- Allow access to your property so that windows and doors can be opened for painting.
- Take care around people working. The work will include working at height so there is always a possible danger of falling materials.
- Keep children and pets away from the contractor's equipment and materials.

## What can I expect of the contractor?

The contractor should:

- Carry identity cards
- Follow the Contractors' Code of Conduct
- Arrange suitable access with you to carry out the works
- Give you a choice of paint colours from a select range
- Take care in protecting your possessions, furnishings and floor coverings
- Clear up rubbish and leave your property tidy at the end of each day

